

# Forgot Your Login and/or Password?

*If you forgot your login, follow the steps below to obtain your login information.*

1. Go to **“Lost your password or login?”**

California Home

Welcome to **California**

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**ALIRTS Login**

This page is used for: 1) establishing an ALIRTS account; and 2) submitting annual utilization reports. Only licensed healthcare facilities are authorized to use ALIRTS to submit and/or revise their utilization reports.

Enter the Login ID and Password furnished to your facility by OSHPD. If you do not have this information, please contact the ALIRTS support line at (916) 326-3854. After your initial logged in, you are required to create an OSHPD ALIRTS Account Administrator (OAAA) who will be responsible for the facility. The OAAA can either submit the utilization report or create Report Preparer(s) to submit the report.

The OAAA and/or Report Preparer must log into ALIRTS to submit and/or revise the annual utilization report.

This system is monitored for information security and proper usage. Your use of this system constitutes your consent that all of your system activities can be monitored. All other access is unauthorized and unlawful. Unauthorized use may be subject to California Penal Code Section 502.

By logging on I acknowledge I have read and understand the above statement.

Login ID:   
Password:

Login Cancel

**Lost your password or login?**

2. Enter the information sent to us when requesting your login on the **“E-Mail”** & **“Last Name”** boxes and then click **“Send”**.

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**Lost Password**

If you have forgotten your login and/or password, please fill out this form. It will be e-mailed to you.

If your e-mail has changed or you are unable to use this function please call the ALIRTS support line at (916) 326-3854.

Fields marked with \* are required.

\* E-Mail   
\* Last Name

Send Cancel

3. After you click “Send”, you should see “Message Sent” in the bottom left corner

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\* E-Mail

\* Last Name

Message sent.

4. You should receive an email from [ALIRTS@OSHPD.CA.GOV](mailto:ALIRTS@OSHPD.CA.GOV)
- a. Open the email and the attachment and you should see the email below



On the left is your **login** and on the right is your **password**